On the 14th of March, 2019 Caritas Jerusalem staff from the West Bank and East Jerusalem gathered together in Aboud Health Center for an orientation meeting with the consultant and his team. The day started with a short prayer and Sr. Bridget Tighe, the General Director of CJ updated all the staff on the pertinent information and the formation of the Support Group comprised of Caritas Internationalis, Caritas Mona, Caritas Spain and Caritas Belgium that are accompanying us throughout the whole process.
The ORDP contains four main components: Organizational assessment, developing a five-year Strategic plan (2020-2024), developing the organizational structure (restructuring) and Process re-engineering.

Mr. George Handal and Harout Bedrossian took the opportunity to explain briefly about the Caritas Internationalis Management Standards (CIMS) and some of the documents and policies we have to develop together.

*Explanation of CIMS*

This participatory approach will definitely make CJ stronger and the quality of our work will improve and it will enable us to serve those who are under our care with the best possible means.

The day was concluded by the signing of the contract with the consultant.

*The signing of the contract*

A similar meeting will take place in Gaza with all the staff in the near future.